



# The Coronavirus Disease 2019 News release

by Emergency Operations Center, Department of Disease Control

## Special Announcement of COVID-19 On 21 May 2020

Regarding today's COVID-19 situation in Thailand, nine cases recovered and were discharged (a total of 2,897 cases have recovered or 95.39% of the total number of the confirmed cases) and 84 were being treated in hospitals (2.77% of the total number of confirmed cases). Today, three new COVID-19 cases were confirmed which brought the total number to 3,037 cases and the total of deaths remained at 56 cases. There were no reports of deaths for today.

Today, three new COVID-19 cases were confirmed, which included: two confirmed cases who had travel history to crowded places in Bangkok, and one confirmed case who returned from the Philippines and was under state quarantine.

Currently, regarding the COVID-19 situation in Thailand, there have been less than 10 new confirmed cases each day for the past 2 weeks. From the report of the new confirmed cases today, visiting crowded places or using public services where there are crowds of people still remain as risk factors for COVID-19. Furthermore, the government has begun the second phase of relaxing restriction measures of businesses/activities to be able to reopen shopping malls and centers, restaurants, exercise facilities, barber shops, etc., which have a large number of customers, and may increase the risk as well.

The Ministry of Public Health (MOPH) has updated the "New Normal" standards of medical service, by using technology like tele-medicine services to increase communication between physicians and patients without physical contact. Moreover, there are improved drug delivery systems to patients' houses. These can facilitate patients to receive services and reduce travel and congestion in hospitals. However, to decrease the chance of COVID-19 and number of incident cases, the cooperation of everyone is essential. If people need to leave the residence, they must keep the guard by keeping social distance (1-2 meters) from others, wearing a face mask/cloth mask, frequently washing hands with alcohol gel, and not touching their face, eyes, nose, and mouths with unclean hands.

When receiving services at public locations, customers are required to check in and out on the Thai Chana Web-Application platform, which was created by the government. It is able to track their travel history when they are sick and follow other close contacts to the disease surveillance system quickly. Moreover, service facilities must strictly comply with the requirements of the policies such as fever screening, keeping space between customers, and avoiding use of the service during peak hours. When returning to the residence, people should clean themselves immediately before making contact with other people in their family/residence. Lastly, everyone should make a habit of implementing the MOPH protective measures to keep everyone safe.