

# Recommendations for Taxis or non-regular route public carriers (rental vans, rental buses, rental airport buses)

On 30 January 2020

## 1. Recommendations for operators of taxis and non-regular route public carriers (rental vans, rental buses, rental airport buses)

### 1.1 Vehicle management

- Keep the service areas clean, especially ticket counters, toilets and food courts (if any). Detergent and 70% alcohol solutions are recommended to be used during the cleaning process.
- Keep the vehicles clean, especially the areas frequently touched or used by passengers such as handrails, motorcycle handles, seat cushions, armrests and mirrors. Detergent and 70% alcohol solutions are recommended to be used during the cleaning process.
- Provide alcohol gel and masks to staff and passengers

### 1.2 Staff management

- Operators should assign a focal point for human resource management in order to update, share, and disseminate information and recommendations on disease prevention and control to the staff in the organization.
- Annual medical check-ups for staff working in public transport are recommended.
- The drivers and staff operating vehicles should wear a mask and wash hands with alcohol gel or soap to protect themselves from disease. In the case of taxi drivers, if there are no passengers, it is not necessary to wear a mask
- Provide information and knowledge on what to do when staff get sick
- Observe the symptoms of staff in the organization. If they are suspected to get the infection, please inform the HR section to consider sick leave approval until the staff members recover.

### 1.3 Service management

If there are passengers who have symptoms including coughing, sneezing and runny nose, it is recommended for staff to ask those passengers to wear a mask provided at common service areas.

## 2. Recommendations for passengers or customers

- Prepare a personal mask and alcohol gel while traveling