

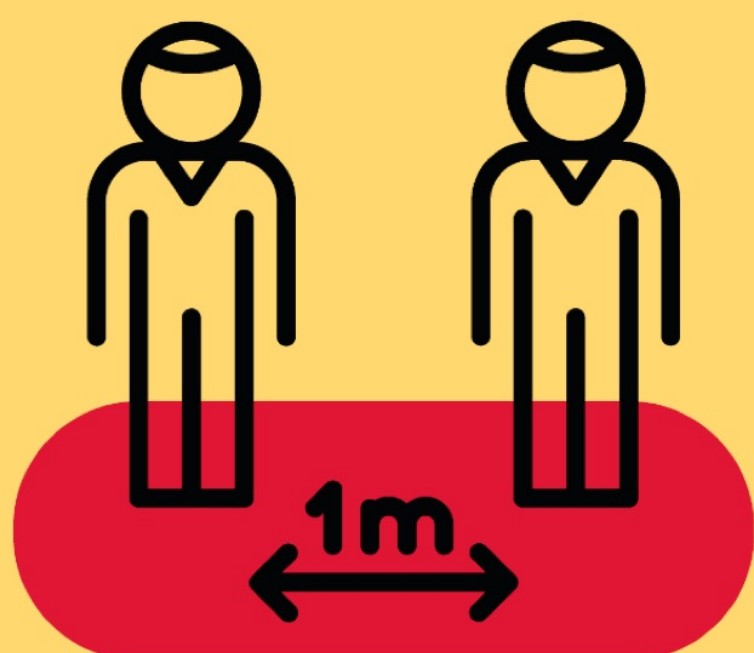
COVID19 Man

EP: Opening the City with Clean



4 RISK REDUCTION

To reduce the risk of infection



Reduce overcrowding

Be at least one meter away from each other



Reduce conversation

Be quieter, don't talk all the time



Reduce Contact time

Don't spend time together more than 1 hour



Reduce time in closed spaces

Allow ventilation, let air flow into the room

SELF-PROTECTION

What should people do
to stay away from COVID-19



Avoid touching **your face, dirty surfaces**, and **other people**
especially those who have certain symptoms



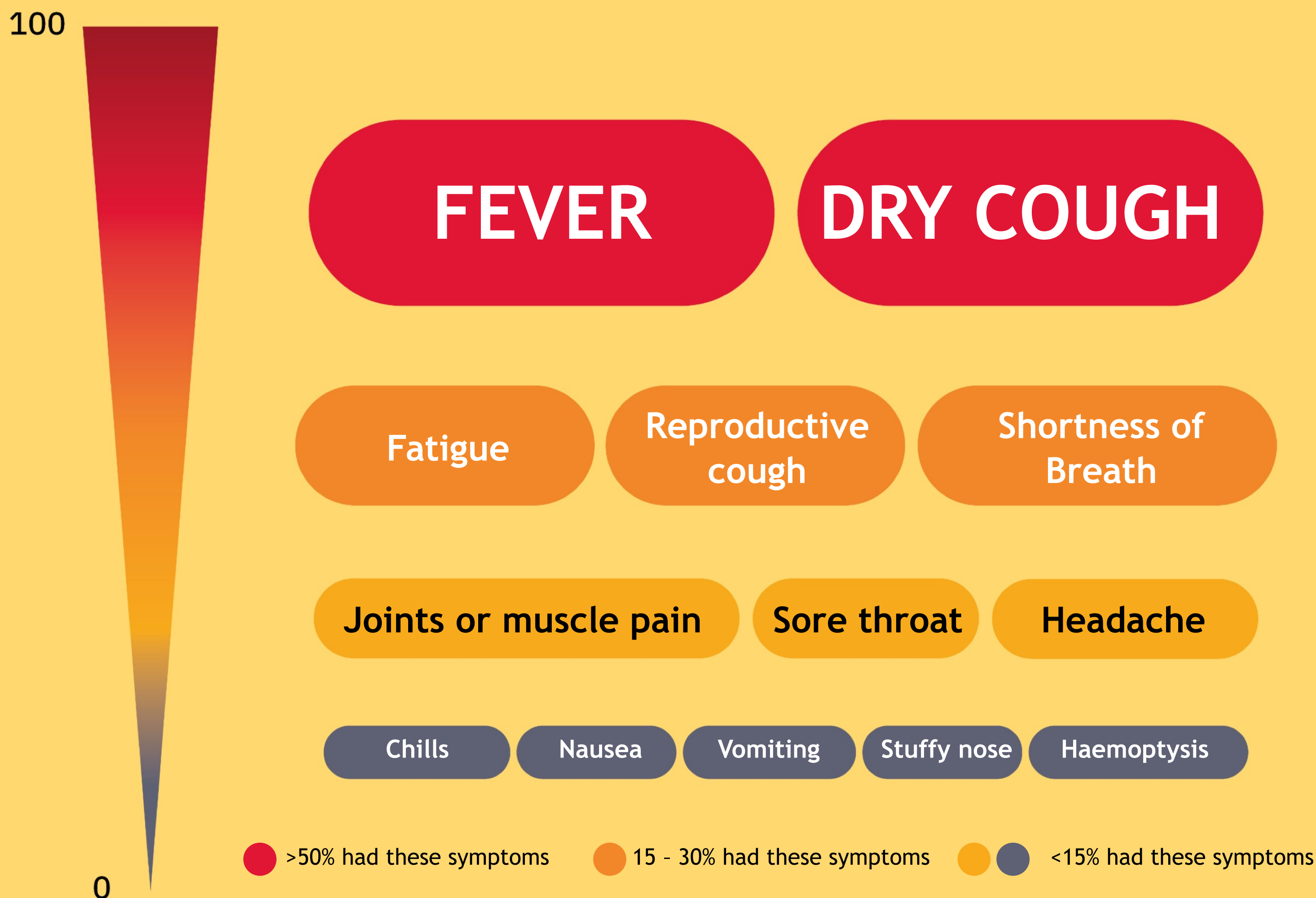
Wash your hands with **soap and water**
or **alcohol gel** every hour and always clean items
and surfaces around you



Wear a **facial mask**
when you're in public places
and avoid crowded places

HEALTH ASSESSMENT

Those who are at risk of contracting COVID-19
have these following symptoms



Reference: Report of the WHO-China Joint Mission on Coronavirus Disease 2019 (COVID-19), February 2020.

*Data shown above symptoms were found in the patients, not the doctors' diagnosis. Please process your own health assessment with cautiousness

Translated by OIC,DDC

Reopen from lockdown without disease

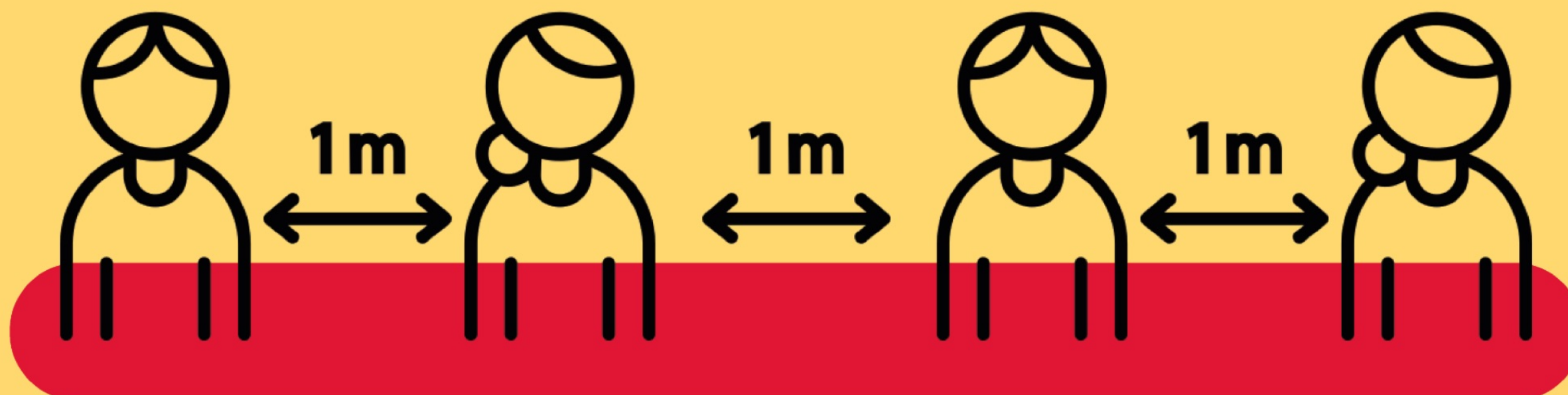
“Shop Owners must keep FIGHTING”



**Small restaurant owners and
restaurant in market or street foods**

“How do shop owners design and sell to reaffirm their customer?”

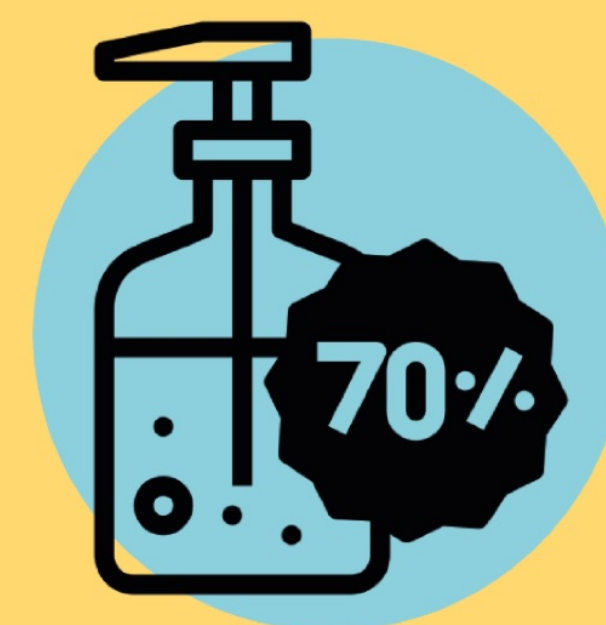
Before the customer enters



Maintain Social distance **at least 1 meter** while waiting in line.
Determine if the restaurant is overcrowded. Limit the amount of customer service interactions



Determine the shop' position
to decrease crowding and the possibility of
being infected



Provide hand washing station or 70%
alcohol gel **before entering the
shop or touching commodities**

While in the restaurant



employees must **wear a mask and hand gloves** at all times during service



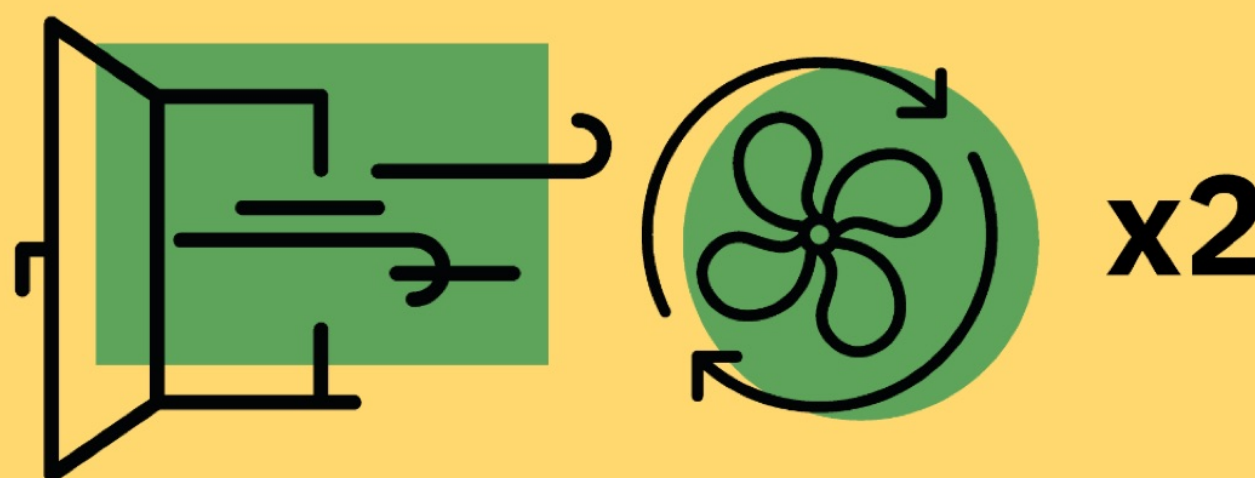
Manage seats **at least 1 meter** apart or have a partition between each table



Provide hand sanitizer (**70% alcohol gel**) on the table



Provide information about **eating hot food and using serving spoon (own spoon)** in restaurant



A closed room must have air circulation, either open the door **to ventilate** or install **at least 1 - 2 ventilators fan**



While cooking

(For restaurants)

Testing spoon



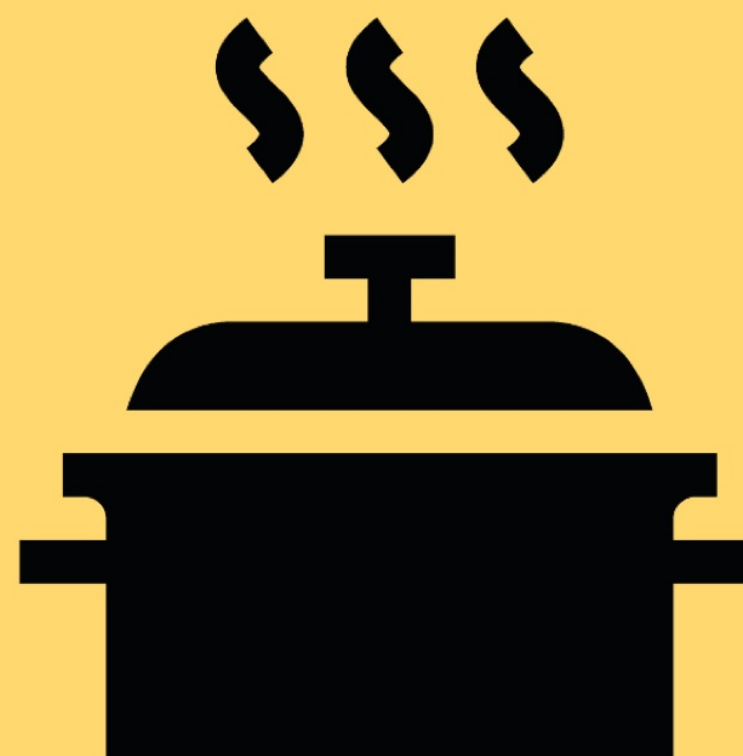
Serving spoon



Measuring spoon



Separate testing spoon and **do not use it to grab the food directly.** Instead, use a serving spoon to grab the food. Use a testing spoon or use a single-use to grab the food and put into a testing spoon

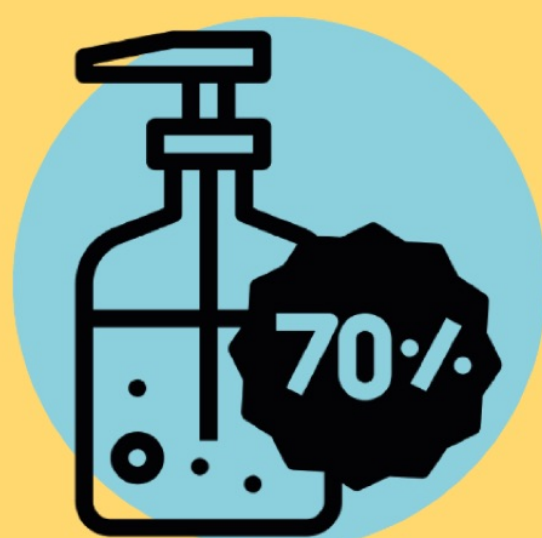


Wear gloves when **touching raw material and seasoning.** If restaurant employee would like to do other activities, **take off the gloves** and **change into new gloves** to cook again



While Selling-Buying

(for the shops inside the market and food stalls)



Provide **70% alcohol gel** at the service point before customers choose and purchase products



or Provide **single-use plastic gloves** at the service point before handling fresh items such as fruits and vegetables



Reduce self-pick up. **Order products from the business owner instead of directly handling products yourself**



Set the plastic partitions between the customer and the product **to prevent saliva or other secretions** falling into the food

While paying



Use payment methods via
QR code or Internet Banking



Avoiding touching money directly, **Use a basket or bag** instead to receive - change and **must clean the basket after use**



Clean money by spraying.
alcohol gel



Frequently wash hands
after touching money

After customers leave



Provide 70% alcohol gel
at the exit or payment point



Regularly clean the shop or table with
70% alcohol gel **every hour when
people enter and exit the shop**

Reopen from lockdown without disease

“Hairdressers want to cut, yet they cannot”



The owner of a small salon
or the salon in the community

“How will hairdressers design the salon and provide the service with
ensuring the safety of the customer?”

Before entering the salon

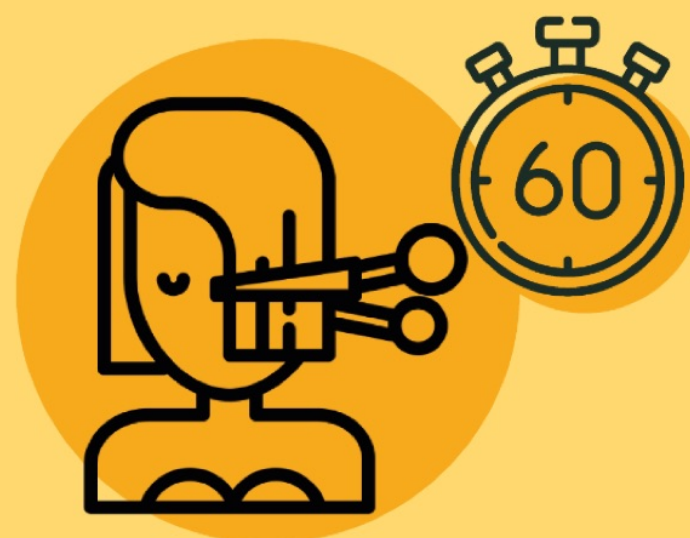


Limit the number of customers. Don't allow customers to sit and wait.
Booking appointment in advance via phone call is recommended



Keep the equipment in the salon clean. The permanent equipment should be cleaned every time **when a new customer comes**

*A short closing period during day to clean is recommended



Provide the service within 60 minutes and providing make-up or hair dyeing services are not recommended

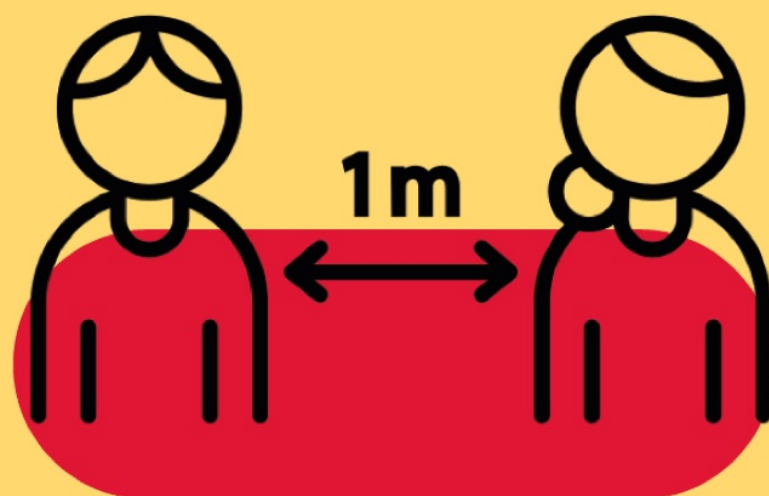
During the hairdresser's service



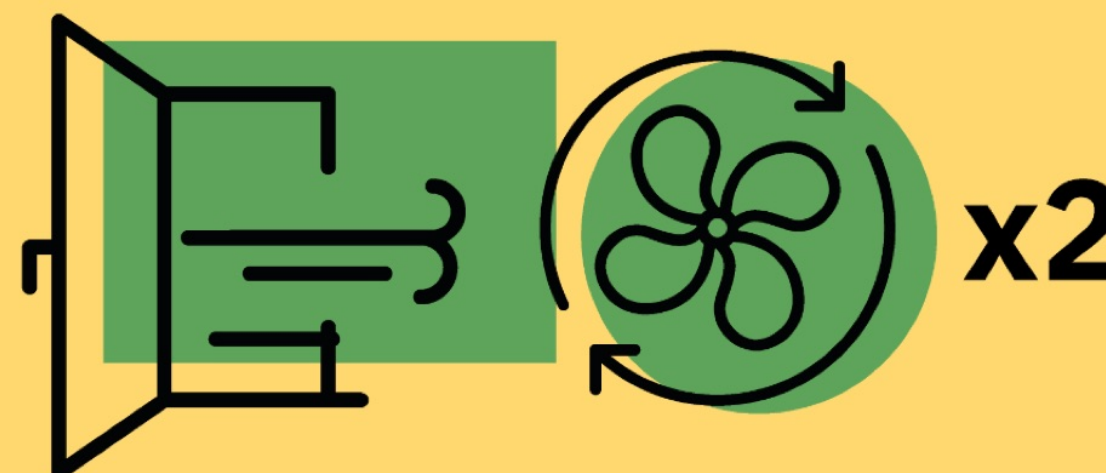
Wear a mask and face shield
all the time



Refrain from talking during the
service period



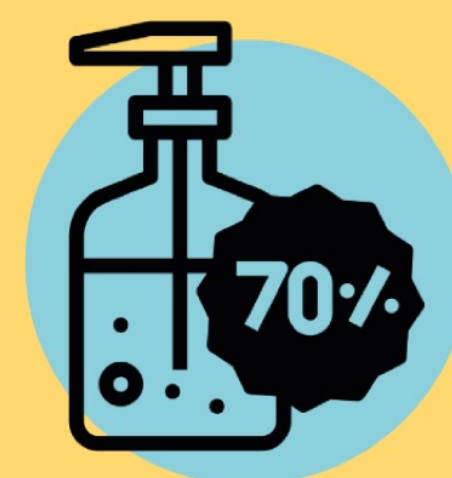
Keep a distance of **at least 1 meter**
between the seat and shampoo bed



A closed circulation room **must have good ventilation**: Recommend to open the door occasionally or **install at least 1 -2 fans**



Wash hands **every time** after
finishing the service



Provide the **70% alcohol gel**
in the salon

Before leaving the salon



Provide 70% alcohol gels **at the exit area or purchase point**



Keep the salon, seats, and all surfaces of service clean by using 70% alcohol **every hour**



Use **QR code or Internet Banking** as a payment method

Reopen from lockdown without disease

“Hasty passenger” with “Motorcycle taxi”



Passenger and **motorcycle taxi** traveling to different places in the city

“How can passengers safely take the motorcycle taxi?”

“How can motorcycle taxi design service to reaffirm their customers?”



Before traveling

(for passenger)



Line up by keeping a distance of about **1 meter** from others



Wear **a face mask**



Prepare a **personal helmet or plastic shower cap**, to avoid sharing helmet



Prepare **disinfecting equipment** or protective equipment during travel such as gloves **to prevent direct contact**



During traveling

(for passenger)



Always **wear self-protection equipment** during travel



Refrain from **unnecessary conversation** to reduce spreading COVID-19



Reduce direct contact with motorcycle taxi while traveling, if you touch the motorbike, you should avoid touching your face

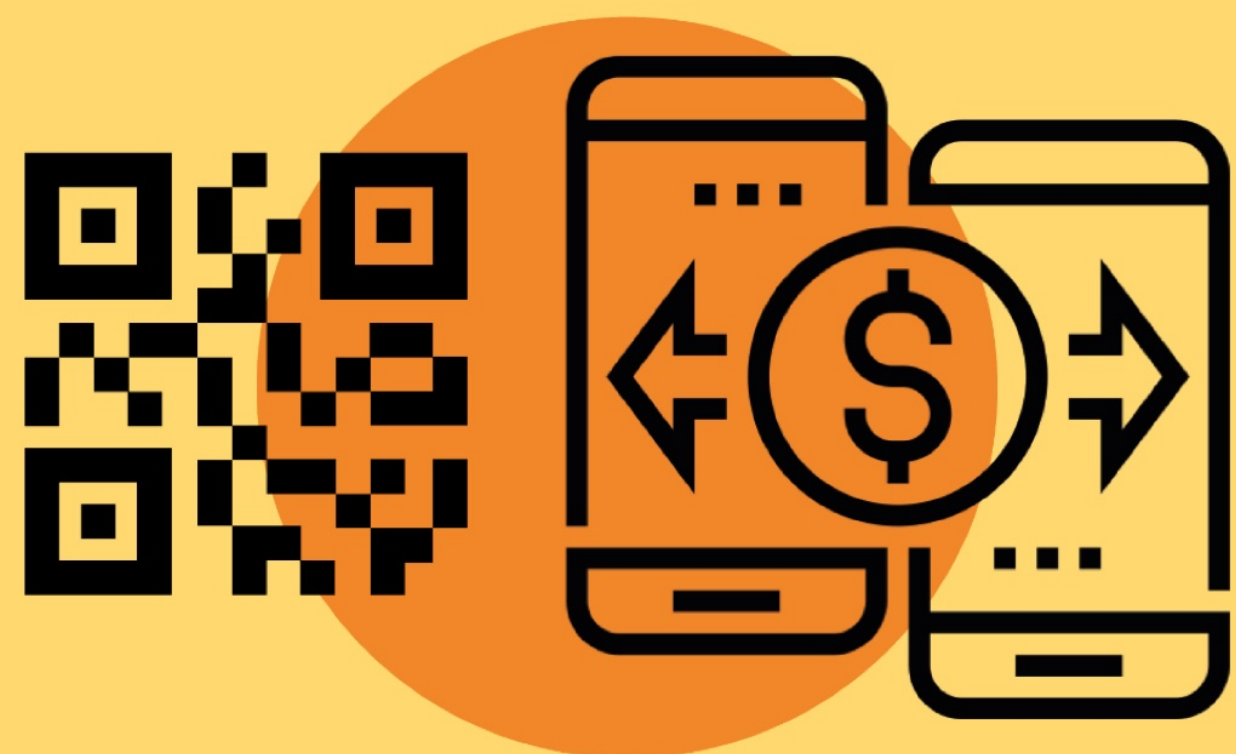


After traveling

(for passenger)



Wash hands after getting off a motorcycle taxi and use hand sanitizer to **clean points of contact with the vehicle**

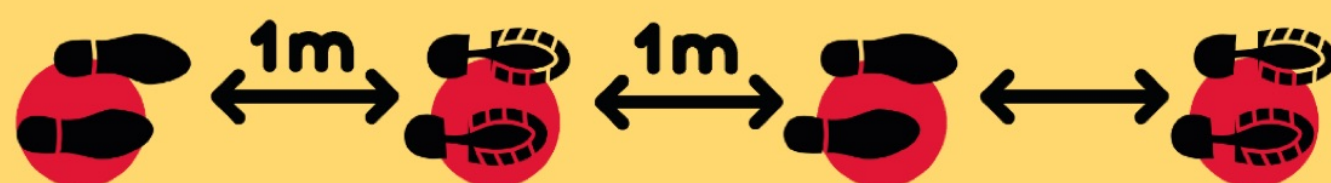


Use **QR code or Internet Banking** as a payment method



Before providing services

(for driver)



Mark **1-meter spacing sign** on the floor for passenger at the waiting area



Before service clean the seat, handrails, and helmet by using alcohol disinfectant



Wear **a hygienic mask** and **helmet** before service



Prepare **disinfecting equipment** or protective equipment during travel such as gloves **to prevent direct contact**



Provide disposable plastic gloves or those that can be returned for cleaning when handling things with others, or when not confident in cleanliness



During traveling

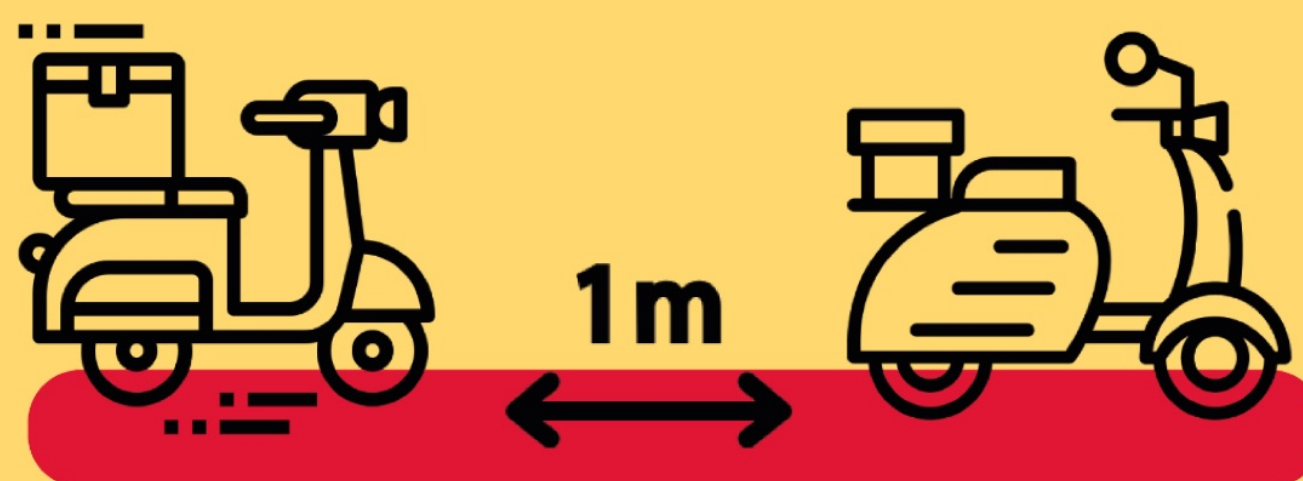
(for driver)



Reduce touching any part
of a motorcycle



Refrain from **unnecessary conversation** to reduce spreading
COVID-19

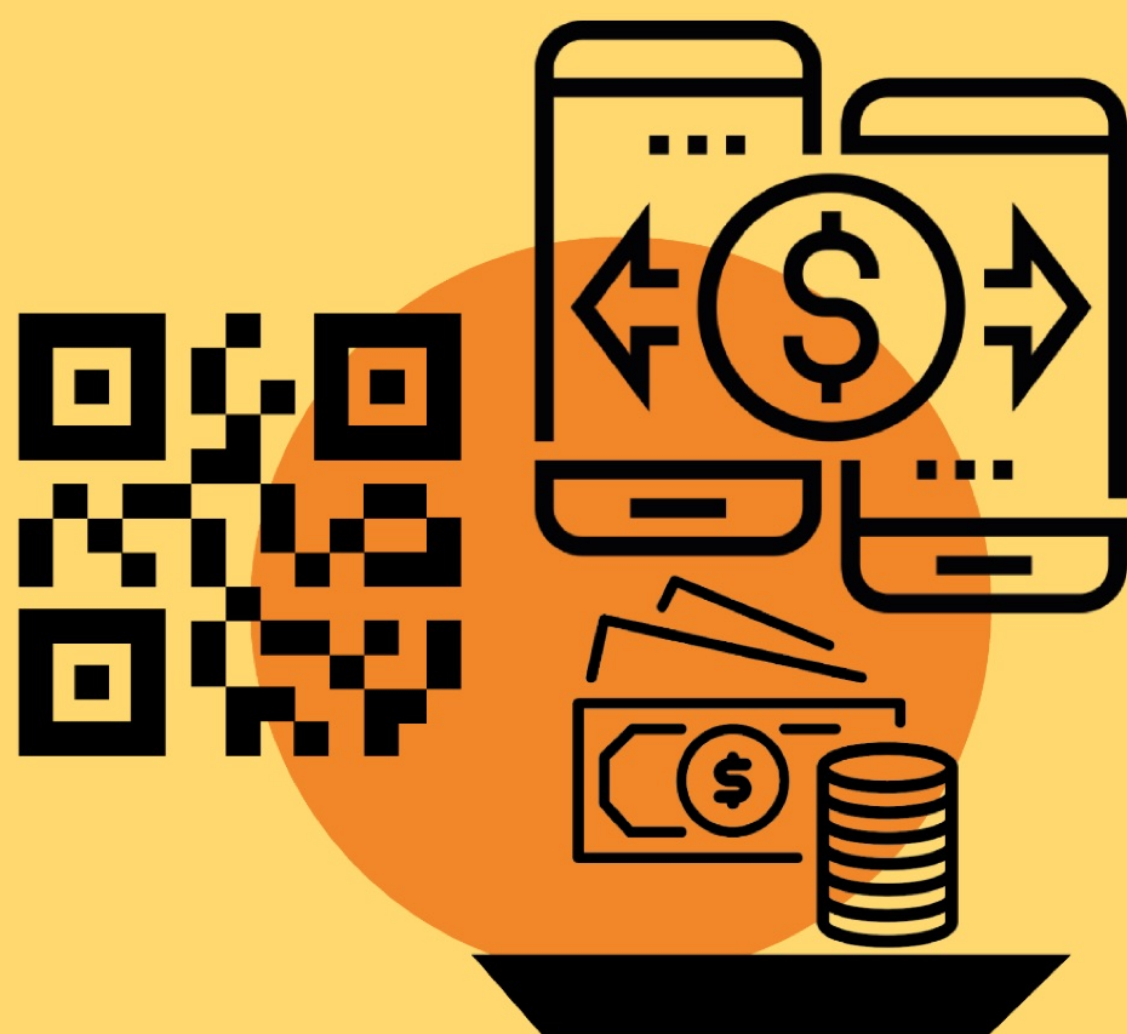


Spacing at least 1 meter away when
parking at the traffic light intersection



After traveling

(for driver)



Use **internet banking** for payment.
If needed, use a bucket or a basket to
transfer case with passengers



Wash your hands and use alcohol
disinfectant to clean the seat,
handrails, and helmet **before the
next service**

Reopen from lockdown without disease

“You are scared of traveling” with “taxi driver”



Employees who have to a take taxi to get to work and
taxi drivers who lost income as people fear infection

“You are scared of how to travel by taxi safely?”

“How can taxi drivers can provide trustworthy service”



Before getting on a taxi

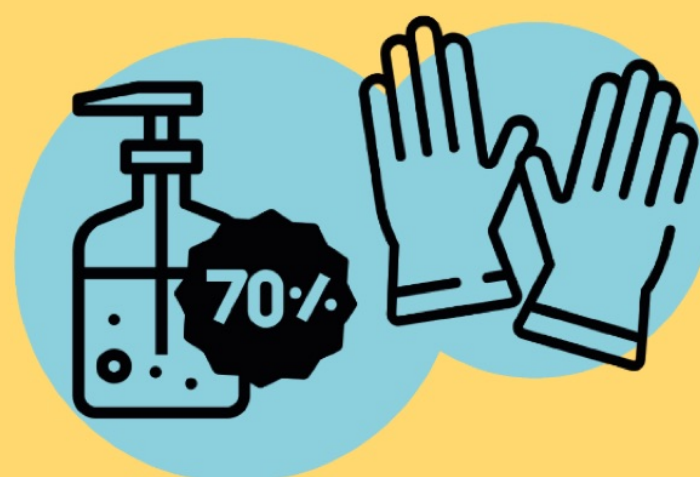
(for passenger)



Wear **a face mask**



Plan to use the service with **no more than three** people at the same time



Prepare **disinfecting equipment** or protective equipment during travel such as gloves **to prevent direct contact**



During traveling

(for passenger)



Refrain from **unnecessary conversation**
to reduce spreading COVID-19



Avoid touching a surface or object
on a taxi while traveling



If you touch any surfaces or objects,
wash hands with **alcohol gel immediately**



After traveling

(for passenger)



Wash hands after getting off the taxi and use hand sanitizer to **clean a point touching on the vehicle**

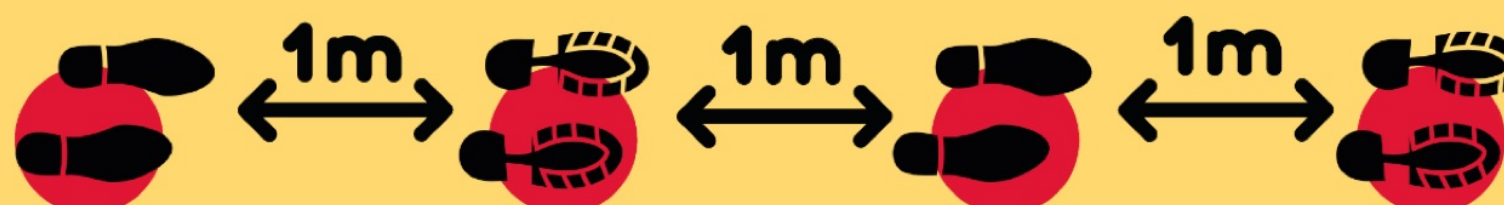


Use **QR code or Internet Banking** as a payment method



Before providing services

(for driver)



Mark 1-meter spacing sign on the floor for passenger at the waiting area



Limit number of passengers to **3 passengers per taxi**
(driver not included)



Provide **70% alcohol hand sanitizer** for passengers in the taxi

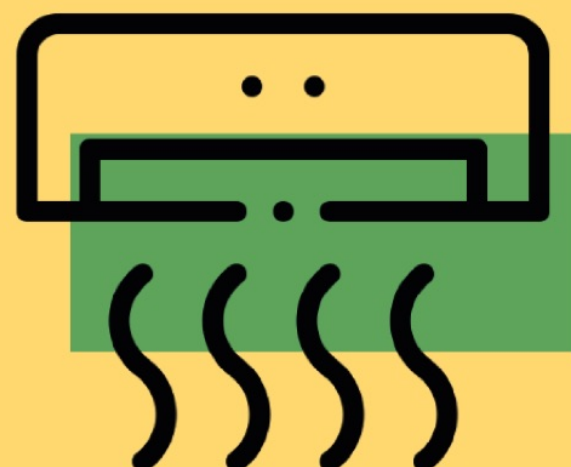
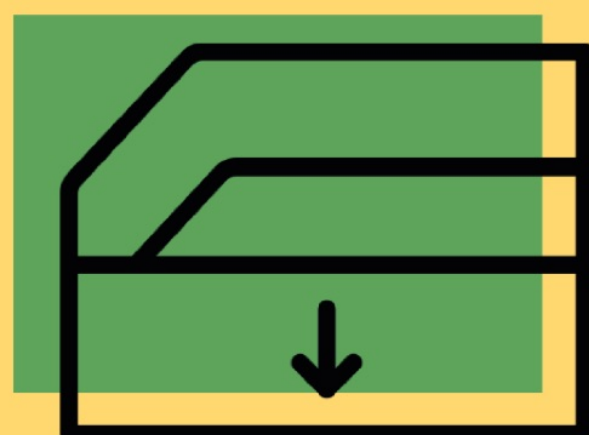


During traveling

(for driver)



Have a partition made of plastic or any materials to **separate a passenger from the driver zone**



Turn the **air conditioner on and slightly open the window** for air flow throughout the journey



Refrain from **unnecessary conversation** to reduce spreading COVID-19



After traveling

(for driver)



Use **internet banking** for payment.
If needed, use a bucket or a basket to
transfer cash with the passenger



Wash hands and clean the car door
handles with 70% alcohol sanitizer
regularly or **every time when parking**



If possible, **use an automatic door system**
to reduce risk of contact

Reopen from lockdown without disease

“Sister Sky Train, COVID will come to see you”



People who use public transportation
rely on electric trains both in
the sky and underground

“How can we design travel for people to be reassured?”

Before traveling

(for passenger)

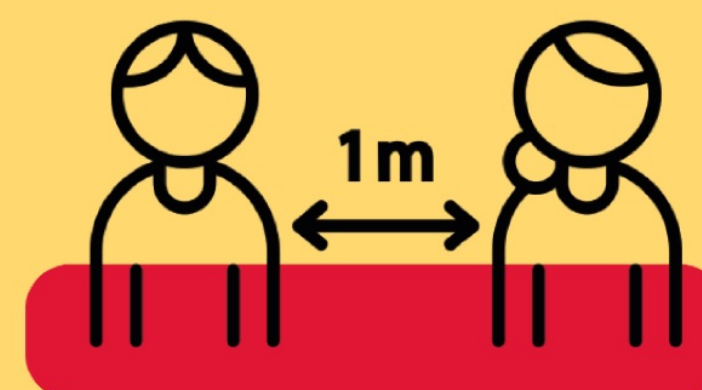
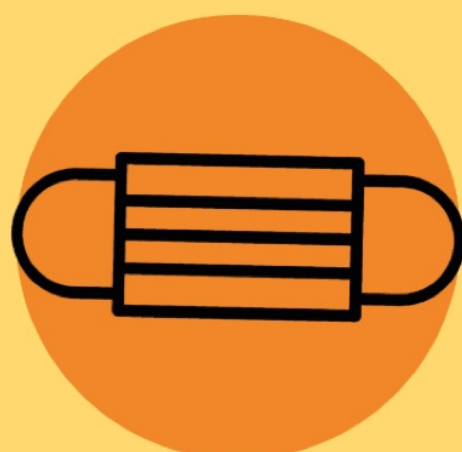


Have temperature screening points
and provide 70% alcohol gel

Limit number of passengers in each carriage (sensor may be used to detect , and alarm when people are crowded)



Encourage **use of private cards or mobile apps instead of tickets**. Cancel the purchase of a ticket from an automated kiosk or regular staff to help press orders ticket



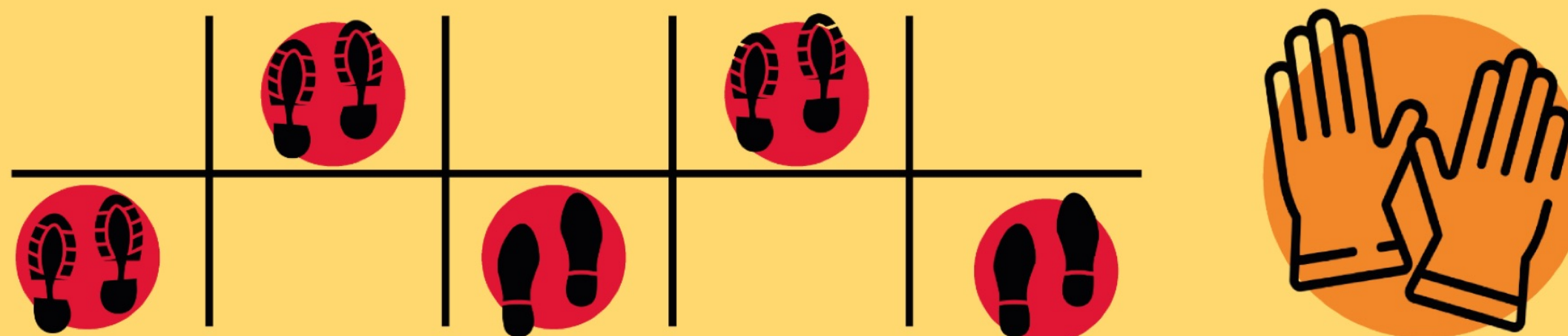
All passengers must wear a face masks.
if you do not, you can not use the service

Mark 1-meter spacing sign on the floor for passengers at the waiting area

During traveling



Have a partition to separate passengers
and limit number of passengers in each carriage



Mark the standing points, then force passengers
to wear clean gloves to hold the rail

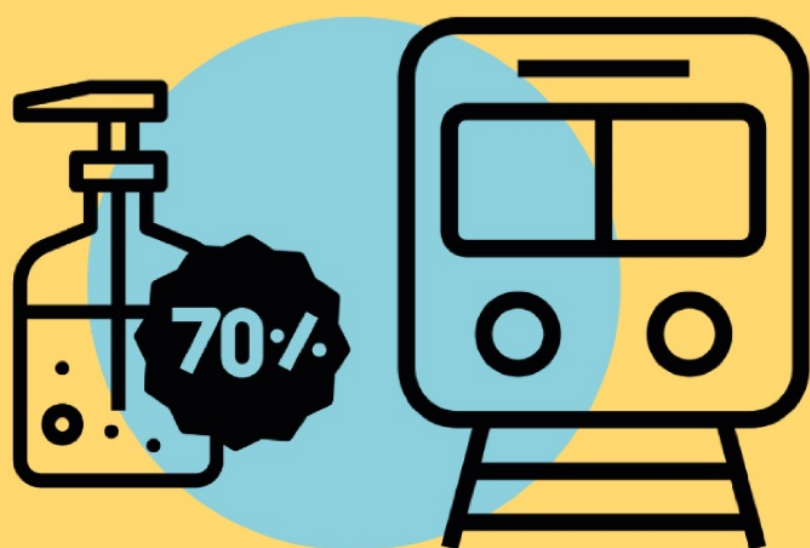


Refrain from conversation via telephone
while passengers are on the electric train

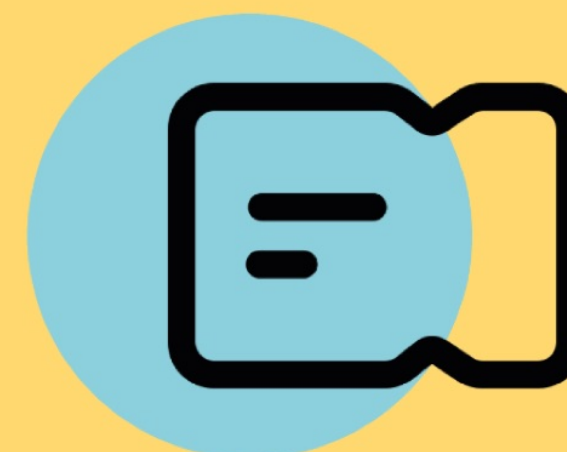


Provide **70% alcohol gel** in all
carriages

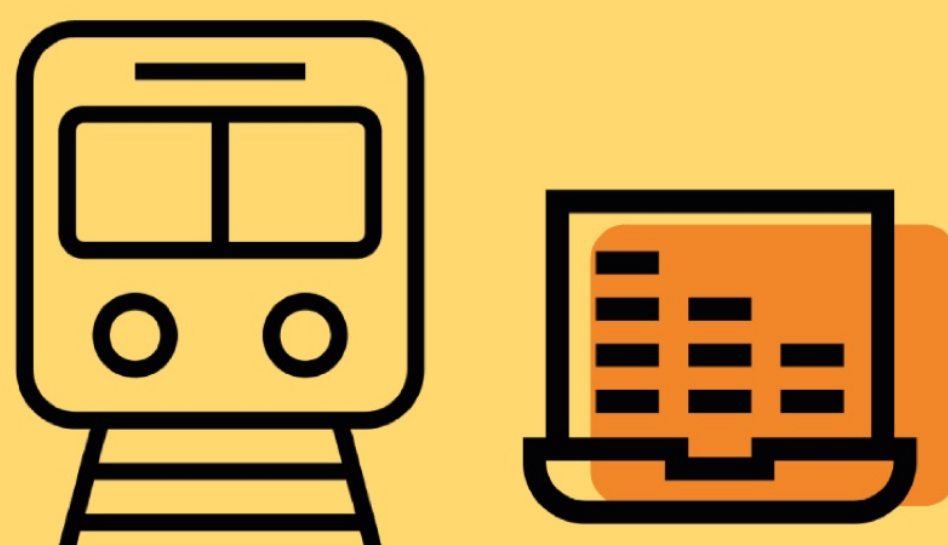
After traveling



Clean all carriages every time
when parking



Clean tickets every time
when revolving



Increase the running frequency
of electric trains to reduce congestion
in the chance of infection

WESAFE

WEWIN

